



Quality Policy

Management of The engenicom Group (engenicom) is committed to achieving or exceeding the expectations of our customers and will continue to maintain our reputation through the provision of quality products and services.

engenicom will achieve this by:

- ✓ Implementing and maintaining the engenicom Quality Management System to satisfy the requirements of ISO 9001
- ✓ Identifying non-conformities, and taking appropriate corrective and preventive actions
- ✓ Establishing and monitoring objectives and targets against our quality performance
- ✓ Undertaking management reviews of the engenicom Quality Management System to continually improve effectiveness and suitability
- ✓ Providing adequate resources to maintain the engenicom Quality Management System
- ✓ Providing the required resources and training to enable workers to participate in the maintenance and continuous improvement of the engenicom Quality Management System
- ✓ Encouraging workers to contribute to opportunities to improve the processes and procedures of the engenicom Quality Management System
- ✓ engenicom senior management take accountability for the effectiveness of the Quality Management System and monitor customer and legislative requirements to maintain compliance and enhance customer satisfaction.

Signature

Julian Bailey
Director
02/11/2018

Signature

Richard Pye
Director
02/11/2018

Signature

Paul Hartcher
Director
02/11/2018

Document	Quality Policy	Author	J. Janssen
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